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# The customer-focused health insurance

Change to one of the best client-oriented health insurance schemes now.

We set great store by the personal and direct contact with our insurance holders – with you. Our medical health consultancy experts are available to you unproblematically and directly around the clock. Dedicated contact persons provide answers to all your health-related questions. We are the health insurance that processes your wishes quickly and smartly.

# Max Muster Company Com

# Medical health consultancy

- 24/7 doctor hotline
   Competent, comprehensive advice from independent physicians and specialized health professionals on all health-related issues
- Doctors' video chat Visual advice on health issues
- Second medical opinion
   Is that surgery really necessary? A second medical opinion makes for transparency.
- Doctor's appointment service
   Need a new family doctor, or a specialist, or your appointment brought forward? We can help

# Service hotline 0511 911 10 900

# Online portals

Internet-based learning programmes, e.g. on the subjects of stress reduction and nutrition

# Finders for doctors, clinics or care

Our three databases ArztFinder, Krankenhaus-Finder or PflegeFinder help you in your search. The PflegeFinder helps relatives look for a care home near them, for example.

# Communicate with us by app

"Meine energie-BKK" is the safe digital communication platform of energie-BKK: It serves for encrypted exchanges and to send important documents. This saves you a lot of time and postage as an insurance holder, keeps you abreast of important health issues, and solves your concerns without hassle.





# PLUS-GKV supplementary insurance

In cooperation with the independent prevention specialists at PLUS-GKV, we can offer you a meaningful addition to your insurance cover by way of a private supplementary insurance. You can find an overview of the services at www.energie-bkk.de/plusgkv-6122.html.

# Consultancy at 0551 900 378 810

# Ask eny

Do you have any questions about specific services? You are always welcome to test our chatbot *eny*. Eny can even calculate your health insurance premiums.

# Welcome family

The well-being of your family is important to us, which is why we offer your coinsured loved ones ideal protection. The following supplementary services and service proposals are available for families.

# Screening programmes for women desiring children and during pregnancy

- Hallo Baby
   We cover additional examinations for pregnant women.
- BabyCare + App
   Precautionary programme
   for a healthy pregnancy with useful tips and answers to your questions



- BabyCareNutrition
   Nutrition analysis for women who want a baby or are pregnant
- In-vitro fertilization
   € 200 subsidy for another treatment attempt on top of the statutory entitlement

## Midwife service

- 24-hour midwife on-call standby Immediately before the expected date of childbirth (5 weeks maximum), you will receive up to € 300 per year.
- Kinderheldin
   Free digital midwife consultancy from pregnancy through to the 1st birthday.

# Extra services for pregnant women

We subsidize further screening services prescribed by doctors, e.g. biomarker preeclampsia or non-prescription, pharmacy-only medical products, with up to € 120.

## **Prenatal courses for fathers**

Fathers to be get up to € 100 for prenatal course held by midwives.

# Mama bonus and baby bonus

Mamas to be enjoy a € 100 bonus if they have done all the screenings. If your baby takes part in important early detection and vaccination programmes, you can get up to € 120 (more about our bonus programme on page 8).

# Rooming-in

If your child is treated in hospital, we will pay part of an accompanying person's accommodation costs – generally for all children under 10, over and beyond this if medically required.

# Home help

If you are ill, you can get a home help for up to 8 weeks if nobody living with you is able to take care of the housekeeping.

# **Premium Prävention BKK STARKE KIDS**

Additional screenings for youth and children aged up to 17. STARKE KIDS bridges the prevention gap.

**Full bonus** 

also for

children



# Bonus programme



# **Active bonus**

Full steam ahead – sportive insurance holders can qualify for our active bonus. Join in and get up to € 70 for your fitness. Our training app energie-BKK Motion supports your target achievement. You can simply and quickly upload your bonus activities by app or via the online service.

# Double benefit: stay fit and be rewarded for it

What is energie-BKK actually doing for insurance holders who take care of their health? We attach particular importance to this, and have developed five bonus programmes for you to benefit from. Enjoy payments for regular screenings for adults, children, mothers to be or babies. Active engagement in sports pays our active bonus.

# Prevention bonus and kids bonus

Early detection for children and adults is active prevention. Our prevention bonus rewards your contribution to taking care of yourself. Children and adults receive growing bonuses from as early as the very first screening:

€ 5

for the 1st screening

€ 5

for the 2nd screening

€ 10

for every further screening



# Mama bonus and baby bonus

Mamas to be enjoy our € 100 Mamabonus, if they have done all the screenings in their pregnancy. Grasp the opportunity for your child: Our Babybonus of up to € 120 becomes available once your baby has taken part in a number of important early detection and vaccination programmes.



# AzubiPLUS selection tariff for trainees

Simply join energie-BKK to collect a lush immediate bonus of up to € 150. ou will receive the first € 150 bonus right at the start of your

training. The other bonuses will be paid out at the start of the second and third year of your training. Meaning that you can enjoy a bonus of up to € 450 altogether.

Up to

€ 450 as
a trainee
benefit!

ckphoto.com - Izabela H

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# Well Treated in case of emergency

energie-BKK provides people who are suffering from an illness with access to the best medical care, and we are always there for you. When things aren't going all that smoothly healthwise, when insecurities appear and you need support, we will provide you with all-round consultancy.

Need help with your household or looking for answers to health-related questions after a hospital stay?

You can rely on us as a partner.

Our energy for your health: You only find out how good a health insurance is when it counts. If you have any questions, you are always welcome to call us at 0511 911 10 911.

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# Services from A - Z

energie-BKK offers a diverse range of comprehensive services. See below for a selection in alphabetical order:

# Α

- Abortion
- Acupuncture
- Advice on pharmaceuticals

# B

- BabyCare safe in pregnancy
- BabyCare nutrition for an optimal development of your child
- Birth control and contraception
- Bonus programmes for adults and children, mamas and babies
- Breast cancer screening
  - discovering hands
  - mammography under 50
  - sono-check

# $\mathsf{C}$

- Cancer screenings
- CareFinder (PflegeFinder)
- ClinicFinder (KlinikFinder)
- Colonoscopy under the age limit
- Cost reimbursement



# $\Box$

- Digital health apps
- Disease management programmes (DMP)
- Dental retainers
- · Dental treatment and dentures
  - Denture auction portal
  - Dental treatment care contract with the dent-net<sup>®</sup> network
  - · Dental prophylaxis for adults and children
  - Weisheitszähne Entfernung mit Vollnarkose
- DoctorFinder (ArztFinder)
- Doctor's appointment service

# F

- Early cancer detection
- Eating healthily
- Emergency call service abroad
- ePA (electronic patient file)
- Exemption from top-up payments
- Expanded screenings for children

# F

- · Family doctor programme
- Family insurance
- · Father-child cures
- · First trimester screening
- Fissure sealing of front molars
- "Fit von klein auf" kindergarten programme
- Function training/rehab sports

# G

· Glasses/contact lenses

# Н

- Health check-up from age 18
- · Health screenings for children
- · Healthcare programmes
  - energie-BKK ProHerz
  - energie-BKK ProPerspektive
  - Kraft zu Leben support for persons suffering from cancer
  - BKK-MedPlus better healthcare for the chronically ill
- HealthOnline
- Home care
- Home help
- Homeopathy
- Hospice
- Hospital treatment
- Hospital treatment of a child with parents admitted as well

# In vitro fertilization

- Individual prophylaxis
- Insoles, sensomotoric/proprioceptive
- Insurance coverage abroad
- Integrated/special outpatient healthcare
- Intima media thickness measurement

# K

- Kindergarten programme "Fit von klein auf"
- "Kinderheldin" (Children's hero)

# ı

Light therapy devices

# M

- Mammography screening
- · Maternity benefit
- Medical health consultancy
- Medical screening and rehabilitation
- · Medical treatment
- Medicine
- · Midwife on-call service
- Midwife support
- Mother-child cures



- Neurodermatitis training
- Nutrition programmes
  - califit
  - Proper nutrition

- Online portals
  - E-coaches
  - Psychological health
- Online service "Meine energie-BKK"-App
- Orthodontic treatments
- Osteopathy
- Outpatient surgery

# P

- · Palliative care
- Patient rights
- Portals
  - · Nutrition coach
  - Psychological health
- Pregnancy
  - Additional ultrasound screenings
  - Biomarker preeclampsia
  - B-streptococci test, glucose test, fifth disease/chickenpox test, cytomegaly test
  - Pregnancy exercises
  - Toxoplasmosis screening
- Pregnancy exercises
- Prenatal care and childbirth support
- Prenatal classes
- Prenatal classes for fathers to be
- Prevention courses certified
- Prevention for "STARKE KIDS"



- Prevention programmes
  - "Aktivkuren in Europa" (Active cures)
  - "Aktivwoche" (Active week)
  - · "Fit for well Tage"
  - "Fit und Vital Programm"
  - "Well-Aktiv-Programm"
  - Wellness and health trips
- · Professional tooth cleaning
- Psychological health
- Psychotherapy

- Rehab sports/function training
- Reimbursement of medical products
- Remedies and aids

Vaccinations

• Wisdom teeth - removal with general anaesthetic

Detailed information is available online at www.energie-bkk.de.

Our team is always happy to advise you personally on our range of services on our service hotline at 0511 911 10 911.

- Selection tariff for trainees
- · Sickness benefit
- · Sickness benefit if a child is ill
- · Skin cancer screening
- Sports medicals
- Sterilization

- Transport and travel costs
- Travel costs
- Travel vaccinations
- Treatment errors help and support





# 2 x € 80 energiebenefit for health courses

# Active prevention counts

Health is something unique, and the basis of our well-being and capabilities. energie-BKK supports you in maintaining your health for the long term and in enhancing your quality of life. We can offer our insurance holders versatile health courses and prevention services. And you can also count on us when it comes to the right vaccination at the right time.

# Health trips and courses

- Exclusive course programmes "fit for well" or "Aktivwoche" offer compact courses promoting health at selected locations (subsidized with up to € 160 per course).
- Health trips
   If you are insured with energie-BKK, you'll enjoy special discounts at the health trip providers "Aktivera" and "AktiPlus".
- Local health courses
   Certified health courses from our "Präventionsdatenbank" such as yoga classes, for example, are subsidized with € 80 per course and calendar year (up to 2 courses per year).

# Health check-ups

- Sports medicals
   We will subsidize your sports screenings
   based on medical certificates with up to
   € 70 per calendar year.
- Intima media thickness measurement
   Up to € 100 per year
- Additional health screenings
   For specific pre-existing conditions (up to
   € 100, once every 3 years)

# DiGA

Digital health applications on prescription

# Cancer screening - earlier than normal

- Cancer prevention
   Colonoscopy and gastroscopy for women
   under 55, for men under 50, up to € 120
   per year
- Skin cancer screening
   Free screening is available in most regions at least every 2 years even before the age of 35 partly without surcharge for reflected-light microscopy.
- Breast cancer screening discovering hands – Palpation screening is an effective complement and extra service regardless of age (subsidy up to € 100 per calendar year).
   Sono-check, ultrasound screenings, mammography under 50 (up to € 100 per calendar year)

# **Vaccinations**

- Cost coverage from your health insurance card for all vaccinations recommended by the Standing Committee on Immunization
- Full cost refund for other vaccinations recommended by physicians for your country
- 80 percent of the costs for travel vaccines (up to € 400 per year)

Service hotline 0511 911 10 900

# 2 x € 25 energiebenefit for all ages!

# Your smile is well worth it

Everyone who is insured with energie-BKK gets free dental treatment via their health card. In the process, we will not only cover the costs of acute complaints, but also of preventive treatments, required periodontal treatments, and consultancy in dental care and mouth hygiene.

# Professional tooth cleaning

You are entitled to a professional tooth cleaning twice a year. energie-BKK refunds up to € 25 per tooth cleaning for all age groups!

# Free second dentist's opinion

Upload your denture treatment and cost plan at www.2te-ZahnarztMeinung.de. Dentists from your town or region will then compete for the treatment with their offers. Compare them and save money.

# Orthodontic retainers

Up to € 100 cost refund per jaw for fixed orthodontic retainers (with previous orthodontic treatment up to the age of 18).

# 3 additional dental check-ups in our "Milchzahn-Check"

Three dental screenings for children aged 3 to 6 ensure a good basis for later.

# Savings for you

We have entered into a special healthcare contract with Indento GmbH for you. Your benefits at participating dentists by way of the nationwide dent-net® network:

- Great savings for dentures and services not covered by the insurance policy,
- Implants at all-in prices,
- Extended 5-year warranty instead of the legally required 2 years to underscore the unique quality of the dentures,
- One free professional tooth cleaning in pregnancy.

# Supplementary services

- Fissure sealing for premolars in the permanent dentition from age 6 to 18 (up to € 100 per calendar year).
- General anaesthetic for surgical removal of wisdom teeth (80 %, up to € 100 per calendar year).

# Alternative healing methods

Many conditions and illnesses can be relieved or even completely prevented by a sensible lifestyle. If medical help should be required nonetheless, alternative healing methods can meaningfully complement conventional medicine.

# Medication for homeopathy, anthroposophy and phytotherapy

Full cost refund for non-prescription, pharmacy-only medicines (up to € 100 per calendar year) prescribed by a physician.

# Homeopathic treatment

Cost coverage for first and subsequent anamneses at our contracted physicians. Paid by way of your health card.

# Osteopathy

As an extra service and regardless of your age, we will subsidize three treatments by a quality-assured service provider per calendar year upon prescription by a physician. We will refund up to € 30 per treatment.

# Acupuncture

Full cost coverage for chronic knee and lower back conditions. Paid by way of your health card.

# Supplementary naturopathy insurance

In cooperation with the independent prevention specialists at PLUS-GKV, energie-BKK offers a meaningful addition to your insurance coverage with this private supplementary insurance.

3 x € 30

energie-

benefit for osteopathic treatments

# Welcome to energie-BKK

You can count on our know-how in all issues revolving around social insurance.

# energie-BKK at a glance

Status open nationwide

142.000 Insurance holders

**Employers** 34.000

Head office Hannover

Branches 15 service centres

15 policyholder representatives Administrative board

15 employer representatives

Status as of January 2022

# **Imprint**

This service brochure is an abridged summary. Only the social security statute book and statutes of energie-BKK are decisive for the service scope. The information and data presented in this brochure do not establish any additional or different service requirements.

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# Yes, I want to join from

Personal information			Male female diverse
First and last name			Date of birth
Street and house number			Name at birth
Post code and town			Place of birth
Pension insurance number(if at hand)			Country of birth
Email*			Telephone (available in the daytime)
Further detai	ls		
My previous insurance	compulsory	click here	family insurance
with	name of the health insurer  privately insured	Click here to sign up! This link opens the form on www.energie-bkk.de	uninsured
I am	a trainee	on www.ener.e	registered unemployed
with	others		since
With	name of the employer / employmer	nt agency	Start of the job/benefits
I receive pension payments		state pension	foreign pension
		superannuation benefits	others
I have family to	be co-insured with me:		
	yes, please send me an application		o no
How did you find	d out about us? (e.g. friends,	colleagues, company event, posters, socia	Il media, internet,)
Data protection information	We need basic information such as your name and address for your membership application. Fields marked with (*) are voluntary additional data to facilitate our processing		
	yes no I consent to energie-BKK processing my data for the stated contacting purposes.  I can withdraw this permission at any time.		
	Please note: Persons under 16 need a legal guardian's consent for the data processing. Further data protection information is available at www.energie-bkk.de (data protection section).		

Date and member signature

# energie · BKK

24/7 service hotlines Private clients

0511 911 10 911

Medical health consultancy

0511 911 10 900

Praise & criticism 0511 911 10 988

Postal address energie-BKK  $\cdot$  30134 Hannover

Online service centre osc.energie-bkk.de

Internet www.energie-bkk.de

info@energie-bkk.de







